

**ASEAN CHIEF JUSTICES MEETING  
WORKING COMMITTEE ON COLLABORATING AND SHARING BEST  
PRACTICES IN THE USE OF COURT TECHNOLOGY**

**Questionnaires**

**Part A - Preliminary**

1. Will the use of technology in your courts be helpful to simplify the procedural aspects in litigation and administration?

YES / NO

2. Will the use of technology in your courts diminish or impede the procedural proceedings of a fair hearing.

YES / NO

3. Will the use of technology in your courts have any impact in the independence and impartiality of a judge or judicial officer?

YES / NO

4. Will the use of technology in your courts compromise the privacy and confidentiality of data, such as personal, financial data security, and/or case files?

YES / NO

5. Please tick the preferred use of equipment:
  - a. The latest available in the market
  - b. Any available equipment in the market at lower cost
  - c. Customized equipment to suit the needs of your courts
  
6. Apprehensions in the use of technology in court, please tick:
  - a. Leak of information to a third party or irresponsible persons
  - b. Technical breakdown at the worst possible time
  - c. The hike in price (of the equipment, software, training and maintenance costs) would interrupt the smooth running of court proceedings
  - d. Limited mobility and access to the system in remote parts of your country
  - e. None of the above

**Part B – Basic information on Internet and existing technology**

1. In your country please state the following:
  - a. Percentage of population having access to Internet: %
  
  - b. Number of ISP service providers:

c. Network Bandwidth capacity – which of these available (please tick)

(Bandwidth availability:

56K,128K, 256K, 512K, 768 K, T1, DS-1, T3, DS-3, OC-3, OC-12, OC-48, OC-192) (ISDN, xDSL, T Carrier, Optical Carrier)

2. In your judiciary is there any existing technology in use: Yes / No

3. If yes, state

a. when was the system implemented

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b. what is the name of the software used

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c. what are the hard-wares used

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d. number of courts using it

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e. Are the court users (including the public) benefiting from it? Yes/No

5. If yes, state the features available (please tick)

i. Court website containing general information about your jurisdiction

ii. Online search for case authorities/court decisions

- iii. Online access to the court related forms
  - iv. e-filing
  - v. Core business of the courts such as virtual court files, video conference case hearings
  - vi. Other features (please state)
6. If none, state which of those items in Question 2, in the order of priority, should be implemented in your judiciary. (State other features if necessary)
7. Is there any allocated budget for the deployment, managing and developing of computerization for the courts in your country?  
Yes/None
8. Any legislative impediment in computerization of the courts in your country? Yes/None

### **Part C - Organizational Characteristics**

To what extent do the following organizational factors affect the attainment of computerized Court system in your country? (Please tick)  
Use a scale of 1-5, where 1 = Strongly Disagree, 2 = Somewhat Disagree, 3 = Neutral, 4 = Somewhat Agree, 5 = Strongly Agree and N/A = Not Applicable

	Institutional factors	1	2	3	4	5	N/A
	The top management is committed towards the success of computerization of the courts.						
	The top management has clearly defined the goals of computerization of the courts.						
	The top management has communicated the computerization strategy to staff.						
	The organizational structure changes or is likely to change after court computerization.						
	There is technical support from ICT Department.						
	Availability of the training necessary for court computerization.						
	Any previous participation of the court computerization or the proposed court computerization.						

**Part D - Computer skills among Judges, judicial officers, legal practitioners and court supporting staff**

Please indicate in the table below the use of computer/technology by judges, judicial officers, legal practitioners and court supporting staff in your country.

If your answer is YES, kindly rate the level on use of computer/technology in amongst the judges, judicial officers, legal practitioners and court supporting staff in your country by the following scales:

- 1: Basic
- 2: Intermediate
- 3: Advanced
- 4: Expert

<b>Computer skill</b>	<b>YES</b>	<b>NO</b>
Basic word processing		
Basic spreadsheets		
Knowledge of system security		
Ability to resolve errors		
Use of email & internet		
Ability to create databases		